<u>In the claims</u>

1.   (Currently Amended) A method for contacting a user, comprising:

<u>electronically</u> receiving online session data that specifies users who have ended recent online sessions;

processing <u>on a computer processor</u> the online session data to identify users to call who have recently ended their online sessions; and

calling the users who have recently ended their online sessions.

2.   (Original) The method of claim 1, wherein the online session data identifies a user that has completed an Internet session.

3.   (Original) The method of claim 1, wherein the online session data includes a phone number.

4.   (Original) The method of claim 1, wherein the online session data includes a phone number and an address.

5.   (Original) The method of claim 1, wherein the online session data indicates the time an Internet session was completed.

6.   (Original) The method of claim 1, wherein the step of processing comprises a determination the time interval since an Internet session was completed.

7.   (Currently Amended) The method of claim 1, wherein the step of processing comprises:

<u>generating one or more data related to failed calls to users; and</u>

comparing the session data to <u>one or more</u> data ~~of~~ <u>related to</u> failed calls <u>to users</u>.

8.   (Currently Amended) The method of claim 7, wherein the failed calls comprise one or more of busy calls <u>and</u> unanswered calls.

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9.   (Original) The method of claim 1, wherein the session data is received, by a telemarketer from Internet Service Provider (ISP).

10.   (Previously Presented) A method of identifying users to a caller, comprising:

        detecting the end of an online session of a user;

        storing a record of the online session that indicates that the online session of the user has recently ended; and

        transmitting the record to a caller to cause the caller to place a call to the user after the online session has ended.

11.   (Original) The method of claim 10, wherein the method is performed by an Internet Service Provider (ISP), and wherein the caller is a third party other than the ISP and other than the user.

12.   (Original) The method of claim 11, wherein the caller is a telemarketer.

13.   (Original) The method of claim 10, wherein the step of transmitting is performed in substantially real time relative to the step of storing.

14.   (Original) The method of claim 10, wherein the step of transmitting is performed within fifteen minutes of the step of detecting.

15.   (Original) The method of claim 10, wherein the record includes a phone number of the user.

16.   (Original) The method of claim 10, wherein the record includes a phone number and an address of the user.

17.   (Original) The method of claim 10, wherein the record includes the time the online session ended.

18. (Previously Presented) A method for contacting users, comprising:

placing calls to users;

storing call details for calls not successfully completed;

comparing the call details to online session data that specifies users who recently ended an online session; and

repeating phone calls to users who recently ended an online session and that were previously unsuccessfully called based on the step of comparing.

19. (Original) The method of claim 18, wherein the call details include phone numbers.

20. (Original) The method of claim 18, wherein the call details include an indication of answered calls or busy calls.

21. (Original) The method of claim 18, further comprising the step of receiving the call details from a telephone service provider.

22. (Original) The method of claim 21, wherein the telephone service provider stores the call details based on a trigger at a Service Switching Point (SSP).

23. (Original) The method of claim 22, wherein the trigger is based on the detection of an unanswered call or the detection of a busy call.

24. (Original) The method of claim 18, wherein the online session data is provided by an Internet Service Provider (ISP).

25. (Cancelled)

26, (Previously Presented) The method of claim 18, wherein the online session data includes a phone number and the end time of an online session.

27. (Original) The method of claim 18, wherein the step of comparing comprises comparing phone numbers in the call details to phone numbers in the online session data.

28. (Original) The method of claim 18, wherein the step of comparing comprises determining the interval since an online session was completed.

29. (Original) The method of claim 18, wherein the step of repeating is automated.

30. (Previously Presented) A system for contacting users, comprising:

means for receiving online session data that specifies users who have ended recent online sessions;

means for processing the online session data to identify users to call who have recently ended their online sessions; and

means for calling the users who have recently ended their online sessions.

31. (Original) The system of claim 30, wherein the means for receiving online session data comprises means for communicating with an Internet Service Provider (ISP).

32. (Original) The system of claim 31, wherein the means for communicating comprises access to e-mail containing the online session data.

33. (Original) The system of claim 31, wherein the means for communicating comprises access to a Web site containing the online session data.

34. (Original) The system of claim 31, wherein the means for communicating comprises a facsimile connection to a file containing the online session data.

35. (Original) The system of claim 31, wherein the means for communicating comprises a direction connection for receiving a file containing the online session data.

36.   (Original) The system of claim 31, wherein the means for processing comprises a computer adapted to determine a time interval since an Internet session was completed.

37.   (Original) The system of claim 31, wherein the means for processing comprises a computer adapted to compare the online session data to data of failed calls.

38.   (Original) The system of claim 31, wherein the means for calling comprises a telephone.

39.   (Original) The system of claim 31, wherein the means for calling comprises automated dialing software.

40.   (Previously Presented) A system for identifying users to a caller, comprising:
         means for detecting the end of an online session of a user;
         means for storing a record of the online session that indicates that the online session of the user has recently ended; and
         means for transmitting the record to a caller to cause the caller to place a call to the user after the online session has ended.

41.   (Original) The system of claim 40, wherein the means for detecting comprises a remote access server.

42.   (Original) The system of claim 40, wherein the means for storing a record comprises a database storing a phone number of the user and the time of the end of the online session.

43.   (Original) The system of claim 40, wherein the means for transmitting comprises an e-mail, a Web site, a facsimile connection, or a direct connection.

44.   (Original) The system of claim 40, wherein the system is located at an Internet Service Provider (ISP) and the caller is a telemarketer.

45.   (Previously Presented) A system for contacting users, comprising:

means for calling to users;

means for storing call details for calls not successfully completed;

means for comparing the call details to online session data that specifies users who recently ended an online session to identify users targeted for a repeat call.

46.   (Original) The system of claim 45, wherein the means for comparing comprises a computer adapted to compare phone numbers in the call details to phone numbers in the online session data.

47.   (Original) The system of claim 46, wherein the computer is further adapted to process the online session data to determine a time interval since an online session ended.

48.   (Original) The system of claim 45, wherein the online session data includes a phone number and the time of the end of an online session.

49.   (Original) The system of claim 45, wherein the call details include whether a call was busy or answered.

50.   (Original) The system of claim 47, wherein the computer is further adapted to compare the time interval to a threshold to determine whether a specific user is targeted for a repeat call.

51.   (Previously Presented)   A system for identifying users to call, comprising:

a remote access server for determining when an online session of a user has ended;

a memory for storing online session data including data sufficient to identify the time the online session of the user ended; and

an output module for sending the online session data to a third party caller to cause the third party caller to place a call to the user after the online session of the user has ended.

52. (Cancelled)

53. (Previously Presented) The system of claim 51, wherein the online session data includes a phone number.

54. (Currently Amended) The system of claim 51, wherein the online session data includes a name.

55. (Currently Amended) The system of claim 51, wherein the online session data includes an address.